

# Shield Spectrum PPO<sup>SM</sup> Plan 2500 Value<sup>†</sup>

Benefit Summary (For groups 2 to 50)  
(Uniform Health Plan Benefits and Coverage Matrix)

## Blue Shield of California Life & Health Insurance Company

Effective January 1, 2012

THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE *CERTIFICATE OF INSURANCE* AND GROUP POLICY SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.

DEDUCTIBLE	Preferred Providers <sup>2</sup>	Non-Preferred Providers <sup>2</sup>
Calendar Year Medical Deductible <sup>1</sup> (All providers combined)	\$2,500 per member	
Calendar Year Brand Name Drug Deductible <sup>9</sup>	\$250 per member	
Calendar Year Copayment Maximum <sup>1</sup>	\$5,500 per member	Charges for non-emergency services received from non-preferred do not count toward the calendar-year copayment maximum and continue to be the member's responsibility
LIFETIME BENEFIT MAXIMUM	None	
Covered Services	Member Copayment	
<b>PROFESSIONAL SERVICES</b>		
<b>Professional (Physician) Benefits</b>		
<ul style="list-style-type: none"> <li>Physician and specialist office visits (First 3 visits per Calendar Year are covered prior to meeting the deductible - subsequent visits are subject to the deductible)</li> </ul>	\$45 per visit - First 3 visits only (Not subject to the Calendar-year Medical Deductible)	50% - First 3 visits only (Not subject to the Calendar-year Medical Deductible)
<ul style="list-style-type: none"> <li>Subsequent physician and specialist office visits<sup>3</sup></li> </ul>	35%	50%
<ul style="list-style-type: none"> <li>Other outpatient X-ray, pathology and laboratory (Diagnostic testing by providers other than outpatient laboratory, pathology, and imaging departments of hospitals/facilities)<sup>17</sup></li> </ul>	35%	50%
<ul style="list-style-type: none"> <li>CT scans, MRIs, MRAs, PET scans, and cardiac diagnostic procedures utilizing nuclear medicine (prior authorization is required)<sup>17</sup></li> </ul>	35%	50%
<b>Allergy Testing and Treatment Benefits</b>		
<ul style="list-style-type: none"> <li>Office visits (includes visits for allergy serum injections)</li> </ul>	35%	50%
<b>Preventive Health Benefits</b>		
<ul style="list-style-type: none"> <li>Preventive Health Services (see the description of Preventive health Services in the definitions section of the <i>Certificate of Insurance</i> for more information)</li> </ul>	No charge <sup>18</sup> (Not subject to the Calendar-year Medical Deductible)	Not covered
<b>OUTPATIENT SERVICES</b>		
<b>Hospital Benefits (Facility Services)</b>		
<ul style="list-style-type: none"> <li>Outpatient surgery performed at an Ambulatory Surgery Center<sup>4</sup></li> </ul>	\$250 per surgery <sup>1</sup> + 35%	50% <sup>5</sup>

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**Covered Services**

**Member Copayment**

• Outpatient surgery in a hospital	\$500 per surgery <sup>1</sup> + 35%	50% <sup>5</sup>
• Outpatient Services for treatment of illness or injury and necessary supplies (Except as described under "Rehabilitation benefits")	35%	50% <sup>5</sup>
• Bariatric Surgery (prior authorization required by the Plan; medically necessary surgery for weight loss, for morbid obesity only) <sup>6</sup>	\$500 per surgery <sup>1</sup> + 35%	50% <sup>5</sup>
• CT scans, MRIs, MRAs, PET scans, and cardiac diagnostic procedures utilizing nuclear medicine performed in a hospital (prior authorization is required) <sup>17</sup>	\$100 per visit + 35%	50% <sup>5</sup>
• Other outpatient X-ray, pathology and laboratory performed in a hospital <sup>17</sup>	35%	50% <sup>5</sup>

**HOSPITALIZATION SERVICES**

**Hospital Benefits (Facility Services)**

• Inpatient Physician Services	35%	50%
• Inpatient Non-emergency Facility Services (Semi-private room and board, and medically necessary Services and supplies, including Subacute Care)	\$1,000 per admission + 35%	50% <sup>5</sup>
• Bariatric Surgery (prior authorization required by the Plan; medically necessary surgery for weight loss, for morbid obesity only) <sup>6</sup>	\$1,000 per admission + 35%	50% <sup>5</sup>

**Skilled Nursing Facility Benefits<sup>7</sup>**

(Combined maximum of up to 60 prior authorized days per Calendar Year; semi-private accommodations)

• Services by a free-standing Skilled Nursing Facility	35%	35%
• Skilled Nursing Unit of a Hospital	35%	50% <sup>5</sup>

**EMERGENCY HEALTH COVERAGE**

• Emergency room Services not resulting in admission (Copayment does not apply if the member is directly admitted to the hospital for inpatient services)	\$100 per visit <sup>1</sup> + 35%	\$100 per visit <sup>1</sup> + 35%
• Emergency room Services resulting in admission (when the member is admitted directly from the ER)	\$1,000 per admission + 35%	\$1,000 per admission + 35%
• Emergency room Physician Services	35%	35%

**AMBULANCE SERVICES**

• Emergency or authorized transport (surface or air)	35%	35%
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**PRESCRIPTION DRUG COVERAGE<sup>1, 8, 9, 16</sup>**

**Participating Pharmacy**

**Non-Participating Pharmacy**

**Retail Prescriptions** (up to a 30-day supply)

• Formulary Generic Drugs	\$15 per prescription	Not covered
• Formulary Brand Name Drugs	\$30 copay or 30% of Blue Shield Life contracted rate (whichever is greater)	Not covered
• Non-Formulary Brand Name Drugs	Not covered	Not covered

**Mail Service Prescriptions** (up to a 90-day supply)

• Formulary Generic Drugs	\$30 per prescription	Not covered
• Formulary Brand Name Drugs	\$60 copay or 30% of Blue Shield Life contracted rate (whichever is greater)	Not covered
• Non-Formulary Brand Name Drugs	Not covered	Not covered

**Covered Services**

**Member Copayment**

**Specialty Pharmacies (up to a 30-day supply)**

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                      |             |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-------------|
| <ul style="list-style-type: none"> <li>Specialty Drugs (May require prior authorization from Blue Shield Life Pharmacy Services. Specialty drugs are covered only when dispensed by select participating pharmacies in the Specialty Pharmacy Network. Drugs from non-participating pharmacies are not covered except in emergency and urgent situations. Mail service prescriptions are not covered. Member pays up to \$100 copayment maximum per prescription)</li> </ul> | 30% per prescription | Not covered |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-------------|

**PROSTHETICS/ORTHOTICS**

- |                                                                                                                            | <b>Preferred Providers<sup>2</sup></b> | <b>Non-Preferred Providers<sup>2</sup></b> |
|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------|--------------------------------------------|
| <ul style="list-style-type: none"> <li>Prosthetic equipment and devices (Separate office visit copay may apply)</li> </ul> | 35%                                    | Not covered                                |
| <ul style="list-style-type: none"> <li>Orthotic equipment and devices (Separate office visit copay may apply)</li> </ul>   | 35%                                    | Not covered                                |

**DURABLE MEDICAL EQUIPMENT**

- |                                                                             |     |             |
|-----------------------------------------------------------------------------|-----|-------------|
| <ul style="list-style-type: none"> <li>Durable Medical Equipment</li> </ul> | 50% | Not covered |
|-----------------------------------------------------------------------------|-----|-------------|

**MENTAL HEALTH SERVICES (PSYCHIATRIC)<sup>10</sup>**

- |                                                                                                                                                                                                                                          | <b>MHSA Participating Providers<sup>2</sup></b>                                               | <b>MHSA Non-Participating Providers<sup>2</sup></b>                                |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Inpatient Hospital Services</li> </ul>                                                                                                                                                            | \$1,000 per admission + 35%                                                                   | 50% <sup>5</sup>                                                                   |
| <ul style="list-style-type: none"> <li>Outpatient visits for severe mental health conditions (First 3 visits per Calendar Year are covered prior to meeting the deductible - subsequent visits are subject to the deductible)</li> </ul> | \$45 per visit – First 3 visits only<br>(Not subject to the Calendar-year Medical Deductible) | 50% - First 3 visits only<br>(Not subject to the Calendar-year Medical Deductible) |
| <ul style="list-style-type: none"> <li>Subsequent outpatient visits for Severe Mental Health Conditions<sup>3</sup></li> </ul>                                                                                                           | 35%                                                                                           | 50%                                                                                |
| <ul style="list-style-type: none"> <li>Outpatient visits for non-severe mental health conditions (up to 20 visits per Calendar Year combined with outpatient chemical dependency visits)<sup>11</sup></li> </ul>                         | 50% <sup>1</sup>                                                                              | Not covered                                                                        |

**CHEMICAL DEPENDENCY SERVICES (SUBSTANCE ABUSE)<sup>10</sup>, PLEASE SEE FOOTNOTE 15**

- |                                                                                                                                                                               |                             |                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|------------------|
| <ul style="list-style-type: none"> <li>Inpatient Hospital Services for medical acute detoxification</li> </ul>                                                                | \$1,000 per admission + 35% | 50% <sup>5</sup> |
| <ul style="list-style-type: none"> <li>Outpatient visits (up to 20 visits per Calendar Year combined with outpatient non-severe mental health visits)<sup>11</sup></li> </ul> | 50% <sup>1</sup>            | Not covered      |

**HOME HEALTH SERVICES**

- |                                                                                                                                                                    | <b>Preferred Providers<sup>2</sup></b> | <b>Non-Preferred Providers<sup>2</sup></b> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|--------------------------------------------|
| <ul style="list-style-type: none"> <li>Home health care agency Services (up to 100 prior authorized visits per Calendar Year)</li> </ul>                           | 35%                                    | Not covered <sup>12</sup>                  |
| <ul style="list-style-type: none"> <li>Home infusion/home intravenous injectable therapy and infusion nursing visits provided by a Home Infusion Agency</li> </ul> | 35%                                    | Not covered <sup>12</sup>                  |

**OTHER**

**Hospice Program benefits**

- |                                                                                |           |                           |
|--------------------------------------------------------------------------------|-----------|---------------------------|
| <ul style="list-style-type: none"> <li>Routine home care</li> </ul>            | No charge | Not covered <sup>12</sup> |
| <ul style="list-style-type: none"> <li>Inpatient Respite Care</li> </ul>       | No charge | Not covered <sup>12</sup> |
| <ul style="list-style-type: none"> <li>24-hour Continuous Home Care</li> </ul> | 35%       | Not covered <sup>12</sup> |
| <ul style="list-style-type: none"> <li>General Inpatient care</li> </ul>       | 35%       | Not covered <sup>12</sup> |

**Chiropractic Benefits<sup>11</sup>**

- |                                                                                                                                                                                                                                 |     |     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|
| <ul style="list-style-type: none"> <li>Chiropractic Services<br/>(up to 12 visits per Calendar Year; visit limit combines Outpatient chiropractic, Physical, Occupational, Respiratory, and Speech Therapy Services)</li> </ul> | 35% | 50% |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|

**Acupuncture Benefits**

- |                                                               |             |             |
|---------------------------------------------------------------|-------------|-------------|
| <ul style="list-style-type: none"> <li>Acupuncture</li> </ul> | Not covered | Not covered |
|---------------------------------------------------------------|-------------|-------------|

## Covered Services

## Member Copayment

### Rehabilitation Benefits<sup>13</sup>

- |                                                                                                                                                                       |     |     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|
| • Office location (up to 12 visits per Calendar Year; visit limit combines Outpatient chiropractic, Physical, Occupational, Respiratory, and Speech Therapy Services) | 35% | 50% |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|

### Pregnancy and Maternity Care Benefits<sup>13</sup>

- |                                                                                                                        |     |     |
|------------------------------------------------------------------------------------------------------------------------|-----|-----|
| • Prenatal and postnatal Physician office visits<br>(For inpatient hospital services, see "Hospitalization Services.") | 35% | 50% |
|------------------------------------------------------------------------------------------------------------------------|-----|-----|

### Family Planning Benefits<sup>13</sup>

- |                                   |                                                              |             |
|-----------------------------------|--------------------------------------------------------------|-------------|
| • Counseling and consulting       | 35%<br>(Not subject to the Calendar-year Medical Deductible) | Not covered |
| • Elective abortion <sup>14</sup> | 35%                                                          | Not covered |
| • Tubal ligation <sup>14</sup>    | 35%                                                          | Not covered |
| • Vasectomy <sup>14</sup>         | 35%                                                          | Not covered |

### Diabetes Care Benefits

- |                                                                                                                                             |                |             |
|---------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------------|
| • Devices, equipment and non-testing supplies<br>(for testing supplies, see Outpatient Prescription Drug Coverage.)                         | 50%            | Not covered |
| • Diabetes self-management training (If billed by your provider, you will also be responsible for the office visit copayment) <sup>13</sup> | \$45 per visit | 50%         |

**Care Outside of Plan Service Area** (Benefits provided through BlueCard® Program for out-of-state emergency and non-emergency care are provided at the preferred level of the local Blue Plan allowable amount when you use a Blue Cross/Blue Shield provider)

- |                                     |                             |                             |
|-------------------------------------|-----------------------------|-----------------------------|
| • Within US: BlueCard Program       | See Applicable Benefit Line | See Applicable Benefit Line |
| • Outside of US: BlueCard Worldwide | See Applicable Benefit Line | See Applicable Benefit Line |

**Optional Benefits** Optional dental, vision, substance abuse treatment and infertility benefits are available. If your employer purchased any of these benefits, a description of the benefit is provided separately.

1 Deductible and copayments marked with a (1) do not accrue to calendar-year copayment maximum, except for the percentage copayment for the Outpatient Surgery in hospital/facility benefit which does accrue to the calendar-year copayment maximum. Copayments and charges for services not accruing to the member's calendar-year copayment maximum continue to be the member's responsibility after the calendar-year copayment maximum is reached. Deductible does not apply toward the calendar-year maximum. Please refer to the *Certificate of Insurance* and the group policy for exact terms and conditions of coverage.

2 Member is responsible for copayment in addition to any charges above allowable amounts. The coinsurance indicated is a percentage of allowable amounts. Preferred providers accept Blue Shield of California Life & Health Insurance Company's (Blue Shield Life) allowable amount as full payment for covered services. Non-preferred providers can charge more than these amounts. When members use non-preferred providers, they must pay the applicable copayment plus any amount that exceeds Blue Shield Life's allowable amount. Charges above the allowable amount do not count toward the calendar-year deductible or copayment maximum.

3 For subsequent physician office visits, the member is responsible for 100 percent of the Allowable Amount up to the calendar-year medical deductible for Preferred Providers or MHA Participating Providers office visits, and for Non-Preferred Providers or MHA Non-Participating Providers office visits the member is responsible for billed charges (charges in excess of the Allowable Amount do not count towards the calendar-year medical deductible or out-of-pocket maximum). Once the calendar-year deductible has been met, the member is responsible for 30 percent of the Allowable Amount for Preferred Providers or MHA Participating Providers office visits up to the Calendar year out-of-pocket maximum and for Non-Preferred Providers or MHA Non-Participating Providers office visits the member is responsible for 50% of the Allowable Amount and any charges above the Allowable Amount. After the out-of-pocket maximum has been met, Blue Shield pays for 100% of the Allowable Amount for Preferred Providers or MHA Participating Providers and Non-Preferred Providers or MHA Non-Participating Providers office visits (the member continues to be responsible for charges in excess of the Allowable Amount billed by Non-Preferred Providers or MHA Non-Participating Providers).

4 Participating ambulatory surgery centers may not be available in all areas. Regardless of their availability, you can obtain outpatient surgery services from a hospital or an ambulatory surgery center affiliated with a hospital, with payment according to your health plan's hospital services benefits.

5 The maximum allowed charges for non-emergency hospital services received from a Non-Preferred Hospital are \$600 per day. Members are responsible for 50% of this \$600 per day, plus all charges in excess of \$600.

6 Bariatric surgery is covered when pre-authorized by Blue Shield Life. However, for members residing in Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Santa Barbara and Ventura Counties ("Designated Counties"), bariatric surgery services are covered only when performed at designated contracting bariatric surgery facilities and by designated contracting surgeons; coverage is not available for bariatric services from any other preferred provider and there is no coverage of bariatric services from non-preferred providers. In addition, if prior authorized by Blue Shield Life, a member in a Designated County who is required to travel more than 50 miles to a designated bariatric surgery facility will be eligible for limited reimbursement for specified travel expenses for the member and one companion. Refer to the *Certificate of Insurance* for further benefit details.

7 Services may require prior authorization by Blue Shield Life. When these services are prior authorized, members pay the preferred or participating provider level.

8 Please note that if you switch from another plan, your prescription drug deductible credit from the previous plan during the calendar year, if applicable, will not carry forward to your new plan.

This plan's prescription drug coverage provides less coverage on average than the standard benefit set by the federal government for Medicare Part D (also called non-creditable coverage). It is important to know that generally you may only enroll in a Medicare Part D plan from October 15<sup>th</sup> through December 7<sup>th</sup> of each year. If you do not enroll in a Medicare Part D plan when you are first eligible to join, you may be subject to a late enrollment penalty in addition to your Part D premium when you enroll at a later date. For more information about your current plan's prescription drug coverage, call the Customer Service at 1-888-239-6469, Monday through Thursday between 8:00 a.m. and 5:00 p.m. or on Friday between 9:00 a.m. and 5:00 p.m. The hearing impaired may call the TTY number at 1-888-239-6482.

9 If the member requests a brand-name drug when a generic drug equivalent is available, the member is responsible for paying the difference between the cost to Blue Shield Life for the brand-name drug and its generic drug equivalent, as well as the applicable generic drug copayment. Non-formulary brand-name drugs are not covered unless prior authorization is obtained from Blue Shield Life.

10 Mental health and chemical dependency services, other than medical acute detoxification, are accessed through Blue Shield Life's Mental Health Service Administrator (MHSA) – using Blue Shield Life MHSA participating and non-participating providers. Only Blue Shield Life MHSA contracted providers are administered by the Blue Shield Life MHSA. Behavioral health services rendered by non-participating providers are administered by Blue Shield Life. Services for medical acute detoxification are accessed through Blue Shield Life using Blue Shield Life's preferred providers or non-preferred providers. For a listing of severe mental illnesses, including serious emotional disturbances of a child, and other benefit details, please refer to the *Certificate of Insurance* or the group policy.

11 All outpatient non-severe mental health, outpatient substance abuse, and chiropractic visits accrue to the calendar-year visit maximum regardless of whether the plan deductible has been met.

12 Out of network home health care, home infusion and hospice services are not covered unless pre-authorized. When these services are pre-authorized, the member pays the Preferred benefits.

13 If billed by your provider, you will also be responsible for an office visit copayment or coinsurance. In addition, the office visit will count towards the first three visits.

14 Copayment shown is for physician's services. If the procedure is performed in a facility setting (hospital or outpatient surgery center), an additional facility copayment may apply.

**15 Optional inpatient substance abuse treatment benefits are available. If your employer purchased these benefits, a description of the benefit is attached hereto as "Additional Substance Abuse Treatment Benefits".**

16 Specialty Drugs are specific Drugs used to treat complex or chronic conditions which usually require close monitoring such as multiple sclerosis, hepatitis, rheumatoid arthritis, cancers, and other conditions that are difficult to treat with traditional therapies. Specialty Drugs are listed in the Blue Shield Outpatient Drug Formulary. Specialty Drugs may be self-administered in the home by injection by the patient or family member (subcutaneously or intramuscularly), by inhalation, orally or topically. Infused or Intravenous (IV) medications are not included as Specialty Drugs. These Drugs may also require special handling, special manufacturing processes, and may have limited prescribing or limited pharmacy availability. Specialty Drugs must be considered safe for self-administration by Blue Shield's Pharmacy & Therapeutics Committee, be obtained from a Blue Shield Specialty Pharmacy and may require prior authorization for Medical Necessity by Blue Shield.

17 Participating non Hospital based ("freestanding") outpatient X-ray, pathology and laboratory facilities centers may not be available in all areas. Regardless of their availability, you can obtain outpatient X-ray, pathology and laboratory services from a hospital or an ambulatory surgery center affiliated with a hospital, with payment according to your health plan's hospital services benefits.

18 The preventive care and well-baby care office visit do not apply toward the plan deductible. Other covered non-preventive services received during or in connection with the office visit are subject to the plan deductible and the applicable copayment percentage.

*Plan designs may be modified to ensure compliance with state and federal requirements.*

<sup>1</sup>Pending regulatory approval.