



Aetna Dental presents
A Dental Benefit Summary for
California; DMO AccessSM; with Ortho

	<u>DMO</u>
Annual Deductible	
Individual	None
Family	None
Preventive Service Covered Percent	See Schedule
Basic Service Covered Percent	See Schedule
Major Service Covered Percent	See Schedule
Annual Benefit Maximum	None
Office Visit Copay	\$10
Orthodontic Services	\$2,300
Orthodontic Deductible	None
Orthodontic Lifetime Maximum	None
<i>(a) Comprehensive orthodontic treatment – (24 months plus 24 months of retention)</i>	
Partial List of Plan Provisions	<u>Patient Copay</u>
Preventive*	
Oral examinations (Limited to 4 per year)	No Charge
Cleanings , Adult/Child including scaling and polishing (2 per year)	No Charge
Fluoride (1 application per year for children under age 16)	No Charge
Sealants (1 treatment per tooth every 3 years on permanent molars only for children under age 16)	\$10
Bitewing X-rays (1 set per year)	No Charge
Full mouth series X-rays (1 set every 3 years)	No Charge
Space Maintainers	\$100
Basic	
Root canal therapy	
Anterior teeth	\$150
Amalgam (silver) fillings – 1 surface	\$22
Composite fillings (anterior teeth only) – 1 surface	\$40
Stainless steel crowns – primary tooth	\$65
Scaling and root planing (4 separate quadrants every 2 years)	\$65
**Gingivectomy (1 per quadrant every 3 years) – 1 quad	\$160
**Incision and drainage of abscess	\$50
Uncomplicated extractions	\$30
Surgical removal of erupted tooth	\$60
**Surgical removal of impacted tooth (soft tissue)	\$80
Major	
**Root canal therapy, molar teeth	\$435
**Osseous surgery (1 per quadrant every 3 years)	\$445
**Surgical removal of impacted tooth (partial bony)	\$175
(a) Inlays (metallic; three or more surfaces)	\$463
(a) Onlays (metallic; three or more surfaces)	\$463
(a) Crowns (porcelain/ceramic substrate)	\$488
Complete upper or lower denture	\$500
Partial upper or lower denture (cast metal base)	\$625
(a) Pontics (full cast metal)	\$488
<i>(a) There will be an additional patient charge for the actual cost for gold/high noble metal for these procedures.</i>	
<i>*The frequency limits for preventive services do not apply to DMO plans if needed more frequently due to medical necessity.</i>	
<i>** Procedures are not covered by the plan when performed by a participating Specialist. However, the service is available to the member at a discount equal to the provider negotiated fee.</i>	
DMO Access: Apart from the DMO network and DMO plan of benefits, members under this plan also have access to the Aetna Dental Access Network. This network provides access to providers who participate in the Aetna Dental Access Network and have agreed to charge a negotiated discounted fee. Members can access this network for any service. However, the DMO benefits do not apply. In situations where the Dentist participates in both the Aetna Dental Access Network and the Aetna DMO network, DMO benefits take precedence over all other discounts including discounts through the Aetna Dental Access network.	

Other Important Information*

This Benefit summary of the Aetna Dental Maintenance Organization (DMO[®]) provides information on benefits provided when services are rendered by a participating dentist. In order for a covered person to be eligible for benefits, dental services must be provided by a primary care dentist selected from the network of participating DMO dentists.

Specialty Referrals

1. Under the DMO Dental Plan, services performed by specialists are eligible for coverage only when prescribed by the primary care dentist and authorized by Aetna Dental. Copayments under the DMO plan are based on the dentist's usual and customary fees.
2. DMO members may, however, visit an orthodontist without first obtaining a referral from their primary care dentist.

Emergency Dental Care*

If you need emergency dental care for the palliative treatment (pain relieving, stabilizing) of a dental emergency, you are covered 24 hours a day, 7 days a week. You should contact your Primary Care Dentist to receive treatment. If you are unable to contact your PCD, you should contact Member Services for assistance in locating a dentist.

*Refer to your plan documents for details. Subject to state requirements. Out-of-area emergency dental care may be reviewed by our dental consultants to verify appropriateness of treatment.

Some of the Services not covered under the plan are:

1. Those for services or supplies which are covered in whole or in part:
 - (a) Under any other part of this Dental Care Plan; or
 - (b) Under any other plan of group benefits provided by or through your Employer.
2. Those for services and supplies to diagnose or treat a disease or injury that is not:
 - (a) A non-occupational disease; or
 - (b) A non-occupational injury.
3. Those for services not listed in the Dental Care Schedule that applies unless otherwise specified in the Booklet-Certificate.
4. Those for replacement of a lost, missing, or stolen appliance; and those for replacement of appliances that have been damaged due to abuse, misuse, or neglect.
5. Those for: plastic, reconstructive, or cosmetic surgery, or other dental services or supplies which are primarily intended to improve, alter, or enhance appearance. This applies whether or not the services and supplies are for psychological or emotional reasons. Facings on molar crowns and pontics will always be considered cosmetic.
6. Those for or in connection with: services, procedures, drugs, or other supplies that are determined by Aetna to be experimental or still under clinical investigation by health professionals.
7. Those for any of the following services:
 - (a) An appliance or modification of one if an impression for it was made before the person became a covered person;
 - (b) A crown, bridge, or cast or processed restoration if a tooth was prepared for it before the person became a covered person;
 - (c) Root canal therapy if the pulp chamber for it was opened before the person became a covered person.
8. Those for services that Aetna defines as not necessary for the diagnosis, care, or treatment of the condition involved. This applies even if they are prescribed, recommended, or approved by the attending physician or dentist.
9. Those for services intended for treatment of any Jaw Joint Disorder unless otherwise specified in the Booklet-Certificate.
10. Those for Space Maintainers except when needed to preserve space resulting from the premature loss of deciduous teeth.

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11. Those for orthodontic treatment unless otherwise specified in the Booklet-Certificate.
12. Those for general anesthesia and intravenous sedation.
13. Those for treatment by other than a dentist; except that scaling or cleaning of teeth and topical application of fluoride may be done by a licensed dental hygienist. In this case, the treatment must be given under the supervision and guidance of a dentist.
14. Those in connection with a service given to a person age 5 or older if that person becomes a covered person other than: (a) during the first 31 days the person is eligible for this coverage; or (b) as prescribed for any period of open enrollment agreed to by the Employer and Aetna. This does not apply to charges incurred:
 - (a) After the end of the twelve month period starting on the date the person became a covered person; or
 - (b) As a result of accidental injuries sustained while the person was a covered person; or
 - (c) For a primary care service in the Dental Care Schedule that applies shown under the headings Visits and Exams, and X-rays and Pathology.
15. Those for services given by a non-participating dental provider to the extent that the charges exceed the amount payable for the services shown in the Dental Care Schedule that applies.
16. Those for a crown, cast, or processed restoration unless:
 - (a) It is treatment for decay or traumatic injury, and teeth cannot be restored with a filling material; or
 - (b) The tooth is an abutment to a covered partial denture or fixed bridge.
17. Those for pontics, crowns, cast or processed restorations made with high noble metals unless otherwise specified in the Booklet-Certificate.
18. Those for surgical removal of impacted wisdom teeth only for orthodontic reasons unless otherwise specified in the Booklet-Certificate.
19. Those for services needed solely in connection with non-covered services.
20. Any exclusion above will not apply to the extent that coverage of the charges is required under any law that applies to the coverage.

Your Dental Care Plan coverage is subject to the following rules:

Replacement Rule: The replacement of, addition to, or modification of: existing dentures, crowns, casts or processed restorations, removable bridges, or fixed bridgework is covered only if one of the following terms is met:

- (a) The replacement or addition of teeth is required to replace one or more teeth extracted after the existing denture or bridgework was installed. Dental Care Plan coverage must have been in force for the covered person when the extraction took place.
- (b) The existing denture, crown, cast or processed restoration, removable bridge, or bridgework can not be made serviceable; and was installed at least 5 years under the DMO Dental Plan before its replacement
- (c) The existing denture is an immediate temporary one to replace one or more natural teeth extracted while the person is covered and cannot be made permanent; and replacement by a permanent denture is required. The replacement must take place within 12 months from the date of initial installation of the immediate temporary denture.

Alternate Treatment Rule: If more than one service can be used to treat a covered person's dental condition, Aetna may decide to authorize coverage only for a less costly covered service provided that all of the following terms are met:

- (a) The service must be listed on the Dental Care Schedule;
- (b) The service selected must be deemed by the dental profession to be an appropriate method of treatment; and
- (c) The service selected must meet broadly accepted national standards of dental practice.

If treatment is being given by a participating dental provider and the covered person asks for a more costly covered service than that for which coverage is approved; the specific copayment for such service will consist of:

- (a) The copayment for the approved less costly service; plus
- (b) The difference in cost between the approved less costly service and the more costly covered service.

Finding Participating Providers

Consult Aetna Dental's on-line provider directory that can be found at www.aetna.com for the most current provider listings. Participating providers are independent contractors in private practice and are neither employees nor agents of Aetna Dental or its affiliates. The availability of any particular provider cannot be guaranteed and provider network composition is subject to change without notice. Not every provider listed in the directory will be accepting new patients. Although Aetna Dental has identified providers who were not accepting patients in our DMO as known to Aetna Dental at the time the provider directory was created, the status of a provider's practice may have changed. For the most current information, please contact the selected provider or member services at the toll-free number on your ID card or use our Internet based provider directory DocFind[®].

The information in this document is subject to change without notice. In case of a conflict between your plan documents and this information, the plan documents will govern.

In the event of a problem with coverage, members should contact Member Services at the toll-free number on their ID cards for information on how to utilize the grievance procedure when appropriate.

All member care and related decisions are the sole responsibility of participating providers. Aetna Dental does not provide health care services and, therefore, cannot guarantee any results or outcomes.

Dental plans are provided or administered by Aetna Life Insurance Company, Aetna Dental Inc. and/or Aetna Health Inc.

This material is for informational purposes only and is neither an offer of coverage nor dental advice. It contains only a partial, general description of plan or program benefits and does not constitute a contract. Aetna does not provide dental services and, therefore, cannot guarantee any results or outcomes. The availability of a plan or program may vary by geographic service area. Certain dental plans are available only for groups of a certain size in accordance with underwriting guidelines. Some benefits are subject to limitations or exclusions. Consult the plan documents (Schedule of Benefits, Certificate/Evidence of Coverage, Booklet, Certificate-booklet, Group Agreement, Group Policy) to determine governing contractual provisions, including procedures, exclusions and limitations relating to your plan.

Aetna Dental Access (SM) Network

Apart from the DMO network and DMO plan of benefits, members under this plan also have access to the Aetna Dental Access Network. This network provides access to providers who participate in the Aetna Dental Access (SM) Network and have agreed to charge a negotiated discounted fee. Members can access this network for any service. However, the DMO benefits do not apply. In situations where the Dentist participates in both the Aetna Dental Access Network and the Aetna DMO[®] Dental Maintenance Organization Network, DMO benefits take precedence over all other discounts including discounts through the Aetna Dental Access network.

Aetna Dental Access Network is not insurance or a benefits plan. It only provides access to discounted fees for dental services obtained from providers who participate in the Aetna Dental Access network. Members are solely responsible for all charges incurred using this access, and are expected to make payment to the provider at the time of treatment.

For the most current information, please contact the selected provider or Aetna Member Services at the toll-free number on your ID card, or use our Internet-based provider directory (DocFind) available at www.aetna.com.

Specific products may not be available on both a self-funded and insured basis. The information in this document is subject to change without notice. In case of a conflict between your plan documents and this information, the plan documents will govern.